



## PSN COLLEGE OF EDUCATION

(Approved by NCTE and Affiliated to Tamilnadu Teachers Education University,

Accredited with 'B' Grade by NAAC)

Melathediyoor, Palayamkottai Taluk, Tirunelveli District-627152. Phone: 04634 - 279082

Email:psncedu@gmail.com, Website:www.psnce.co.in

### NAAC DVV CLARIFICATIONS

#### CRITERIA V- STUDENT SUPPORT AND PROGRESSION

##### Key Indicator- 5.1 Student Support

##### **5.1.3 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as**

1. Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies
2. Details of members of grievance redressal committees are available on the institutional website
3. Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students
4. Provision for students to submit grievances online/offline
5. Grievance redressal committee meets on a regular basis
6. Students' grievances are addressed within 7 days of receiving the complaint

**HEI Input:A. All of the above**

DVV CLARIFICATION	HEI RESPONSE
1. HEI is requested to please provide all the required data for the chosen options because provided data is not justifying the claim	Required data for the chosen options is provided.
2. Kindly provide institutional guidelines for students' grievance redressal.	institutional guidelines for students' grievance redressalis provided.
3. Kindly provide composition of the student grievance redressal committee including sexual harassment and ragging.	Composition of the student grievance redressal committee including sexual harassment and ragging is provided.
4. Kindly provide Samples of grievance submitted offline.	Samples of grievance submitted offline is provided.



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### LIST OF SUPPORTING DOCUMENTS:

SL. NO.	DESCRIPTION	LINK
1	Required Supporting Documents	<a href="#">VIEW</a>
2	Guidelines for students' grievance redressal	<a href="#">VIEW</a>
3	Composition of the committee	<a href="#">VIEW</a>
4	Samples offline grievances	<a href="#">VIEW</a>